

CARE & MAINTENANCE GUIDE

IWOOD PREFINISHED REAL TIMBER VENEER PANELS CARE & MAINTENANCE GUIDE FOR JOINERY, CABINETRY & INTERIOR APPLICATIONS.

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PRODUCT OVERVIEW

iWood panels feature real timber veneer with a factory-applied **6-layer UV-cured matte polyacrylate finish** over a wire-brushed surface. This durable, low-VOC finish provides excellent scratch and wear resistance for everyday interior use. With proper care, your panels will maintain their beauty for many years.

1. ROUTINE DAILY/WEEKLY CARE

- **Dusting:** Use a soft, dry microfibre cloth or feather duster. Dust in the direction of the wood grain to avoid pushing dirt into the wire-brushed texture.
- **Light Cleaning:** For fingerprints, marks, or spills, wipe immediately with a slightly damp soft cloth (water only). Dry thoroughly with a clean, dry cloth.
- **Frequency:** Dust weekly; spot-clean as needed.

2. PERIODIC CLEANING (MONTHLY)

Use a high-quality, pH-neutral wood cleaner formulated for finished wood surfaces (e.g. diluted mild dish soap in water or a dedicated matte-finish wood cleaner). Dampen a soft cloth with the solution, wipe gently along the grain, then immediately dry with a clean cloth.

Never use:

- Abrasive cleaners, scouring pads, or steel wool.
- Solvents, acetone, alcohol, or ammonia-based products.
- Furniture polishes, waxes, or aerosol sprays. (these can leave residue and dull the matte finish)
- Steam cleaners or excessive water.

3. STAIN & MARK REMOVAL

- **Water / Beverage:** Wipe immediately, then clean as per routine.
- **Grease / Oil:** Use a small amount of mild dish soap solution, rinse and dry.

- **Ink / Pen:** Try isopropyl alcohol on a cotton bud (test first in inconspicuous area).
- **Scratches:** Light surface scratches often blend into the wire-brushed texture. Deep scratches require professional assessment.

Note: Always test any cleaner in a hidden area first.

4. PROTECTION & PREVENTION

- Use coasters, placemats, and felt pads under objects to prevent scratches and moisture rings.
- Avoid placing hot items directly on the surface (use trivets).
- Protect from prolonged direct sunlight where possible (UV exposure can gradually change timber colour over many years).
- Maintain stable indoor conditions: 18–25 °C and 40–60% relative humidity to minimise timber movement.
- During construction or renovation, cover panels with breathable protection (e.g. cardboard or builder's film) until handover.

5. IMPORTANT WARNINGS

- **Do not refinish,** sand, or apply additional coatings — the factory finish is designed to perform as supplied.
- The panels are for **interior use only** in dry environments.
- Edge banding and cut edges must remain properly sealed.

WARRANTY INFORMATION

iWood's limited warranty applies when panels are installed and maintained in accordance with our Installation Guide and this Care & Maintenance Guide. Full warranty terms are available on request or via your trade account.

NEED HELP?

Contact iWood | info@iwoods.com.au

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